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1. Troubleshooting

RDC Charger recovers error automatically. To delete error by yourself long press button on charger housing or on application. **Charging is stopped while error is active. If red light still flashes, please read table bellow.**

Error	Possible causes	Possible solution
CP positive voltage CP negative voltage	Measured voltage on CP pin is out of range.	Check your charging cable and plug. Reconnect your EV. If error still appears, please contact your EVSE service.
RCD sensor trip	DC current leak detected.	Please try to connect another EV, if error still appears, please contact your EVSE service. Otherwise, please contact an authorized car service department.
RCD sensor malfunction	RCD sensor is damaged or not connected.	Please contact your EVSE service.
Undervoltage Overvoltage	Supply voltage is out of range.	Please contact your EVSE installer.
Charge with ventilation	EV requests charging with ventilation and “Charging with ventilation” is not enabled on configurator	Enable “Allow charging with ventilation” if charged EV is located in ventilated area.
PS reading error	No communication with internal power sensor.	Please contact your EVSE service.
Current is higher than allowed	Vehicle draws more power than allowed.	Please try to charge another EV, if error still appears, please contact your EVSE service. Otherwise, please contact an authorized car service department.
Internal temperature is too high	Temperature inside of charger is too high.	Make sure charger is not exposed to direct sunlight. Please contact your EVSE installer.

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