Robotina d.o.o.
OIC Hrpelje 38
SI-6240 Kozina
Slovenia

1. Troubleshooting

ERROR	POSSIBLE CAUSES	SOLUTION
CP positive/negative voltage	The voltage on the CP connector is out of permitted range	Check the charging cable and connector and reconnect the electric vehicle
RCD sensor trip	Switch has detected a DC differential current	If is problem with only one vehicle, please call an authorized vehicle service
RCD sensor malfunction	RCD is damaged or not connected	Please call service of the charger
Undervoltage/Overvoltage	The voltage at the input of the charger is out of permitted range	Please call service of the charger
Charge with ventilation	The vehicle requires charging with ventilation and “Charging with ventilation” is not enabled on the user interface	Enable “Charging with ventilation” on the user interface if the electric vehicle is charged in a ventilated area or outdoor
PS reading error	There is no connection to the power sensor in the charger housing	Please call service of the charger
Current is higher than allowed	The vehicle is charged with higer current that is allowed	Try charging another electric vehicle and if the error is still present, please call the charger service. Otherwise, call authorized service of your vehicle
Internal temperature too high	Excessive temperature inside the housing of the charger	Check that RDC charger is not directly exposed to the sun light. Please call the charger installer

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