

## Troubleshooting

ERROR	POSSIBLE CAUSES	SOLUTION
CP positive/negative voltage	The voltage on the CP connector is out of permitted range	Check the charging cable and connector and reconnect the electric vehicle
RCD sensor trip	Switch has detected a DC differential current	If is problem with only one vehicle, please call an authorized vehicle service
RCD sensor malfunction	RCD is damaged or not connected	Please call service of the charger
Undervoltage/Overvoltage	The voltage at the input of the charger is out of permitted range	Please call service of the charger
Charge with ventilation	The vehicle requires charging with ventilation and "Charging with ventilation" is not enabled on the user interface	WEnable "Charging with ventilation" on the user interface if the electric vehicle is charged in a ventilated area or outdoor
Communication	LAN	RJ45
	WiFi	802.11b/g/n
Power	Adapter	5V 3 A
	Battery	Optional