Robotina d.o.o.
OIC Hrpelje 38
SI-6240 Kozina
Slovenia

1. Troubleshooting

ERROR	POSSIBLE CAUSES	SOLUTION
CP positive/negative voltage	The voltage on the CP connector is out of permitted range	Check the charging cable and connector and reconnect the electric vehicle
RCD sensor trip	Switch has detected a DC differential current	If is problem with only one vehicle, please call an authorized vehicle service
RCD sensor malfunction	RCD is damaged or not connected	Please call service of the charger
Undervoltage/Overvoltage	The voltage at the input of the charger is out of permitted range	Please call service of the charger
Charge with ventilation	Operation System	Windows 10 Home + myHIQ
Communication	LAN	RJ45
	WiFi	802.11b/g/n
Power	Adapter	5V 3 A
	Battery	Optional