

## Troubleshooting

ERROR	POSSIBLE CAUSES	SOLUTION
CP positive/negative voltage	The voltage on the CP connector is out of permitted range	Check the charging cable and connector and reconnect the electric vehicle
RCD sensor trip	Switch has detected a DC differential current	If is problem with only one vehicle, please call an authorized vehicle service
	RAM	2 GB
	Storage	32 GB
	Operation System	Windows 10 Home + myHIQ
Communication	LAN	RJ45
	WiFi	802.11b/g/n
Power	Adapter	5V 3 A
	Battery	Optional